



Railnews 2009 Directory

1. Train Operators

Full listing of all UK passenger & freight operating companies in the UK

2. Recruitment & Training

Companies & government-run organisations focused on training and recruitment within the UK rail industry

3. Industry Stakeholders

Government & independent organisations including Network Rail and the BTP

4. Industry Suppliers

UK and International companies supplying, manufacturing and serving the UK industry

5. Industry Representatives

Rail and transport unions



Train Operators

Train Operators

ARRIVA PLC

Managing Director UK Trains: Bob Holland

Telephone: 0191 520 4000

Email: enquiries@arriva.co.uk

Website: www.arriva.co.uk

Postal Address: Admiral Way, Doxford International Business Park, Sunderland, SR3 3XP

Franchises: Arrive Trains Wales; CrossCountry.

ARRIVA TRAINS WALES/TRENAU ARRIVA CYMRU

Managing Director: Tim Bell

Telephone: 0845 6061660

Fax: 02920 645349

Email: customer.services@arrivatrainswales.co.uk

Website: www.arrivatrainswales.co.uk

Postal Address: St Marys House, 47 Pennarth Road, Cardiff, CF10 5DU

DB SCHENKER RAIL (UK) LIMITED

Principally a freight train operator, EWS (now 100 per cent owned by DB, German Railways, also provides engineering support and other services.

Chief Executive: Keith Heller

Telephone: 0870 140 5000

Fax: 0870 140 8395

Email: graham.meiklejohn@ews-group.co.uk

Website: www.ews-railway.co.uk

Postal Address: English Welsh & Scottish Railway Ltd, Lakeside

Business Park, Carolina Way, Doncaster, DN4 5PN

Freight business divisions: Network; Energy; Industrial, Construction.

Euro Cargo Rail operates through the Channel Tunnel and in France.

Other businesses: Engineering Support Group; Axiom Rail; Railway Approvals, Transeo.

C2C (National Express Group)

Managing Director: Julian Drury

Telephone: 0845 601 4873

Fax: 01603 214 517

Email: custrail@c2craill.co.uk

Website: www.c2c-online.co.uk

Postal Address: c2c Rail Ltd, 207 Old Street, London, EC1V 9NR

CHILTERN RAILWAYS (DB Regio/Laing Rail)

Chairman: Adrian Shooter

Telephone: 08456 005 165

Fax: 01296 332126

Website: www.chilternrailways.co.uk

Postal Address: The Chiltern Railway Company Ltd, 2nd floor, Western House, 14 Rickfords Hill, Aylesbury, Buckinghamshire, HP20 2RX

CROSSCOUNTRY (Arriva)

Covering around 1,500 route miles and calling at over 100 stations - stretching from Aberdeen to Penzance, and from Stansted to Cardiff - CrossCountry is the most extensive rail network in the UK. Our services combine routes that used to be part of Virgin CrossCountry along with the Cardiff-Birmingham-Nottingham, and Birmingham-Leicester-Stansted services previously operated by Central Trains.

CrossCountry is part of Arriva plc, which has rail operations in four other European countries.

Managing Director: Andy Cooper

Customer Relations Contact: Wayne Brewster

Telephone: 0121 654 7548 or 0870 010 0084

Email: customer.relations@crosscountrytrains.co.uk

Website: www.crosscountrytrains.co.uk

Postal Address: CrossCountry, 5th Floor, Cannon Gouse, Priory Queensway, Birmingham, B4 6BS

DIRECT RAIL SERVICES LTD [FREIGHT TRAIN OPERATOR]

Managing Director: Neil McNicholas

Telephone: 01228 406600

Fax: 01228 406601

Website: www.directrailservices.com

Postal Address: Kingmoor Depot, Etterby Road, Carlisle, CA3 9NZ

EAST MIDLAND TRAINS (Stagecoach Group)

Managing Director: Tim Shoveller

Telephone: 08457 125 678

Email: getintouch@eastmidlandstrains.co.uk

Website: www.eastmidlandstrains.co.uk

Postal Address: East Midlands Trains, 1 Prospect Place, Millennium Way, Pride Park, Derby, DE24 8HG

EUROSTAR

Eurostar (UK) Ltd is part of Eurostar Group. the UK company is owned by London and Continental Railways and managed by Inter Capital and Regional Rail Ltd, a consortium of National Express Group, Belgian Railways, French Railways and British Airways.

Chief Executive: Richard Brown

Telephone: 08705 186 186

Email: new.comments@eurostar.com

Website: www.eurostar.com

Postal Address: Eurostar Ltd, Timbs House, Bravingtons Walk, Regent Quarter, London, N1 9AW

FIRSTGROUP

Chairman: Martin Gilbert

Deputy Chairman and Chief Executive: Moir Lockhead

Managing Director UK Rail (acting): Mary Grant

Telephone: 01224 650100

Fax: 01224 650140

Email: contactus@firstgroup.com

Website: www.firstgroup.com

Postal Address: 395 King Street, Aberdeen, AB24 5RP (London office: 50 Eastbourne Terrace, London W2 6LG)

Franchises: Capital Connect; GreatWestern; ScotRail, TransPennine Express. Majority shareholder of Hull Trains.

Freight operator: GB Railfreight.

FIRST CAPITAL CONNECT

Managing Director: Elaine Holt

Train Operators

Telephone: 020 7713 2101

Fax: 0207 427 2073

Email: customer.relations.fcc@firstgroup.com

Website: www.firstcapitalconnect.co.uk

Postal Address: Hertford House, 1 Cranwood Street, London, EC1V 9QS

FIRST GREAT WESTERN

Managing Director: Mark Hopwood

Telephone: 01793 499400

Fax: 01793 499453

Email: customer.relations@gwt.firstgroup.com

Website: www.firstgreatwestern.co.uk

Postal Address: Great Western Trains Company Ltd, Milford House, 1 Milford Street, Swindon, SN1 1HL

FIRST SCOTRAIL

Managing Director: Mary Grant

Telephone: 08700 005151

Fax: 0141 335 4791

Website: www.firstscotrail.com

Postal Address: First ScotRail Ltd, Atrium Court, 50 Waterloo Street, Glasgow G2 6HQ

FIRST TRANSPENNINE EXPRESS

Managing Director: Vernon Barker

Telephone: 08700 005151

Fax: 0161 228 8120

Email: tpecustomer.relations@firstgroup.com

Website: www.tpexpress.co.uk

Postal Address: Seventh Floor, Bridgewater House, 60 Whitworth Street, Manchester, M1 6LT
(TPE is 35 per cent owned by Keolis)

FREIGHTLINER GROUP [FREIGHT TRAIN OPERATOR]

Freightliner Group is the parent company of Freightliner Limited (inter-modal traffic); Freightliner HeavyHaul; Logico; Freightliner

Maintenance and Freightliner Poland.

Chief Executive: Eddie Fitzsimons

Telephone: 020 7200 3974/6

Fax: 020 7214 9275

Website: www.freightliner.co.uk

Postal Address: 3rd Floor, The Podium, 1 Eversholt Street, London, NW1 2FL

GATWICK EXPRESS (Part of Southern))

Managing Director: Julian Drury

Telephone: 020 7973 5000

Fax: 020 7973 5048

Website: www.gatwickexpress.com

Postal Address: Gatwick Express Ltd, Go-Ahead House, 26-28, Addiscombe Road, Croydon, CR9 5GA

GOVIA

(65 per cent owned by Go-Aheadgroup; 35 per cent by Keolis)

Go-Ahead Group Chief Executive: Keith Ludeman

Managing Director, Rail Division: Tom Smith

Telephone: 0191 232 3123

Fax: 0191 221 0315

Email: admin@go-ahead.com

Website: www.go-ahead.com

Postal Address: 3rd Floor, 41-51 Grey Street, Newcastle upon Tyne, NE1 6EE

Franchises: London Midland; Southern, Southeastern.

FIRST GBRF

First GBRf is a dynamic rail-based company offering choice and innovative solutions to the rail freight market.

The company has a wide-ranging business portfolio including coal and other bulk traffic, intermodal, mail and parcels, infrastructure materials for Network Rail and the London Underground and rail industry services.

Main Contact(s):

Neil Crossland, Business Development Director

Ashley Stower, Head of Business Development and Marketing

Telephone: 020 7983 5177

Email: gbrfinfo@firstgroup.com

Website: www.firstgbrf.com

Postal Address: 15-25 Artillery Lane, London, E1 7LP

HEATHROW EXPRESS (and HEATHROW CONNECT)

Heathrow Express is operated by BAA. Heathrow Connect is a joint venture between BAA and First Great Western.

Managing Director: Brian Raven

Telephone: 020 8750 6600

Website: www.heathrowexpress.com

Postal Address: 6th Floor, 50 Eastbourne Terrace, London, W2 6LX

HULL TRAINS [OPEN ACCESS OPERATOR]

Hull Trains is a joint venture between FirstGroup (80 per cent) and Renaissance Railways (20 per cent).

Managing Director: Mark Leving

Telephone: 08450 710 222

Email: info@hulltrains.co.uk

Website: www.hulltrains.co.uk

Postal Address: Premier House, Ferensway, Hull, HU1 3UF

LAING RAIL (DB Regio)

Chairman: Adrian Shooter

Telephone: 01296 332 108

Fax: 01296 332 126

Website: www.laingrail.co.uk

Postal Address: Western House, 14 Rickfords Hill, Aylesbury, Bucks, HP20 2RX

Franchise: Chiltern Railways. Owns London Overground Rail Operations Ltd in a joint venture with MTR.

LONDON MIDLAND (GoVia)

Managing Director: Steve Banaghan

Telephone: 0121 634 2040

Website: www.go-ahead.com

Postal Address: 102 New Street, Birmingham, B2 4JB

Train Operators

MERSEYRAIL (Serco NedRailways)

Managing Director: Bart Schmeink

Telephone: 0151 702 2534

Fax: 0151 702 3074

Website: www.merseyrail.org

Postal Address: Rail House, Lord Nelson Street, Liverpool, L1 1JF

NATIONAL EXPRESS GROUP PLC

Chief Executive: Richard Bowker

Chief Executive, Trains Division: David Franks

Telephone: 08450 130130

Email: info@natex.co.uk

Website: www.nationalexpressgroup.com

Postal Address: Floor 14, 1 Hagley Road, Birmingham, B16 8TG

Franchises: c2c; East Anglia (one); East Coast, Gatwick Express.

NATIONAL EXPRESS EAST ANGLIA

Managing Director: Andrew Chivers

Telephone: 020 7549 5900

Fax: 020 7549 5999

Website: www.onerailway.com

Postal Address: London & Eastern Railway Ltd, Olivers Yard, 1st Floor, 55 City Road, London, EC1Y 1HQ

NATIONALEXPRESS EAST COAST

Managing Director: David Franks

Telephone: 08457 225 333

Fax: 01904 524 532

Website: www.nationalexpresseastcoast.com

Postal Address: Freepost YO 352, York, YO1 6ZZ

NORTHERN RAIL (Serco NedRailways)

Managing Director: Heidi Mottram

Telephone: 0870 000 5151

Website: www.northernrail.org

Postal Address: Northern Rail Ltd, Northern House, 9 Rougier Street, York, YO1 6HZ

SERCO NEDRAILWAYS

A 50:50 joint venture between Serco Limited and NedRailways

Chief Executive: Anton Valk

Telephone: 0207 009 0490

Postal Address: 94-96 Wigmore Street, London, W1U 3RF

Franchise: Northern. Also operates Merseyrail for Merseytravel.

SOUTHERN (Govia & includes Gatwick Express)

Managing Director: Chris Burchell

Telephone: 020 8929 8600

Website: www.southernrailway.com

Postal Address: New Southern Railway Ltd, Go-Ahead House, 26-28, Addiscombe Road, Croydon, CR9 5GA

SOUTHEASTERN (Govia)

Managing Director: Charles Horton

Telephone: 020 7620 5000

Website: www.setrains.co.uk

Postal Address: South Eastern Trains Ltd, Friar's Bridge Court, 41-45 Blackfriars Road, London, SE1 8PG

GRAND CENTRAL RAILWAY COMPANY LTD

Grand Central Railway Company Ltd is an Open Access operator, aiming to deliver a high quality, affordable and accessible train services to communities across the North of England who are remote from direct services to London.

Main Contact(s): Tom Clift, Managing Director, Sean English, Operations Director, Ian Yeowart, Managing Director of Grand Union

Telephone: 01904 633307

Email: tc@grandcentralrail.com and se@grandcentralrail.com

Website: www.grandcentralrail.com

Postal Address: River House, 17 Museum Street, York, YO1 7DJ

SOUTH WEST TRAINS (Stagecoach)

Managing Director: Stewart Palmer

Telephone: 0207 620 5229 Fax: 0207 620 5015

Email: customerrelations@swtrains.co.uk

Website: www.southwesttrains.co.uk

Postal Address: South West Trains Ltd, Friar's Bridge Court, 41-45 Blackfriars Road, London, SE1 8PG

STAGECOACH GROUP PLC

Chief executive: Brian Souter

Chief Executive Rail Group: Ian Dobbs

Telephone: 01738 442111

Fax: 01738 643648

Email: info@stagecoachgroup.com

Website: www.stagecoachgroup.com

Postal Address: 10 Dunkeld Road, Perth, PH1 5TW

Franchises: East Midlands Trains, South West Trains. Holds 49 per cent share in Virgin Rail Group.

STANSTED EXPRESS (part of National Express East Anglia)

Business Director: Derek Noakes

Telephone: 01279 663448

Website: www.stanstedexpress.com

Postal Address: Enterprise House, Stansted Airport, Essex CM20 1QW

WEST COAST RAILWAY COMPANY LTD

[OPEN ACCESS OPERATOR]

Managing Director: Mrs Pat Marshall

Telephone: 01524 732100

Email: p.marshall@wrc.co.uk

Website: www.steamtrain.info

Postal Address: Warton Road, Carnforth, Lancs, LA5 9HX

VIRGIN RAIL GROUP

(51 per cent owned by Virgin Management, 49 per cent by Stagecoach)

Chief Executive Officer: Tony Collins

Telephone: 0845 000 8000

Fax: 0121 654 7500

Train Operators

VIRGIN TRAINS (Virgin Rail Group)

Chief Executive Officer: Tony Collins

Chief Operating Officer: Chris Gibb

Telephone: 0845 000 8000

Fax: 0121 654 7500

Website: www.virgin.com/trains

Postal Address: West Coast Trains, Meridian, 85 Smallbrook, Queensway, Birmingham, B5 4HA

OTHER OPERATORS

BLACKPOOL TRANSPORT SERVICES LTD

Managing Director: Stephen Burd

Telephone: 01253 473001

Fax: 01253 473101

Email: directors@blackpooltransport.com

Website: www.blackpooltransport.com

Postal Address: Rigby Road, Blackpool, FY1 5DD

CENTRAL RAILWAY

Proposing a dedicated freight link from the north of England to the Channel Tunnel.

Main Contact: Alan Sevens

Telephone: 020 7930 6655

Fax: 01494 580 167

Website: www.central-railway.co.uk

CROSSRAIL

Executive Chairman: Douglas Oakervee

Telephone: 0203 023 9100

Fax: 0203 023 0101

Email: helpdesk@crossrail.co.uk

Website: www.crossrail.co.uk

Postal Address: Cross London Rail Links Ltd, Portland House, Bressenden Place, London, SW1E 5BH

DOCKLANDS LIGHT RAILWAY (Transport for London)

Operated for TfL by Serco Docklands Ltd

SDL Managing Director: Tony Thomas

Telephone: 020 7363 9500

Fax: 020 7363 9532

Website: www.dlr.co.uk

Postal Address: Castor Lane, Poplar, London E14 0DS

EUROTUNNEL PLC

Chief Executive: Jaques Gounon

Telephone: 01303 282222

Fax: 01303 288731

Email: info@eurotunnel.com

Website: www.eurotunnel.com

Postal Address: The Channel Tunnel Group Ltd, UK Terminal, Ashford Road, Folkstone, Kent, CT18 8XX

LONDON OVERGROUND RAIL OPERATIONS LTD

(Laiing Rail and MTR)

Operates London Overground as a concession on behalf of Transport for London.

Managing Director: Steve Murphy

Telephone: 0203 031 9200

Fax: 0207 483 0801

Website: www.tfl.gov.uk/overground

Postal Address: 125 Finchley Road, London, NW3 6HY

LONDON UNDERGROUND LIMITED (Transport for London)

Managing Director: Tim O'Toole

Telephone: 0207 222 5600

Fax: 020 7222 5600

Website: www.tfl.gov.uk/underground

Postal Address: 55 Broadway, London SW1H 0BD

METROLINK

Stagecoach company operating Manchester tram system

General Manager: Carl Williams

Telephone: 0161 205 8665

Fax: 0161 205 8699

Email: customerservices@metrolink.co.uk

Website: www.metrolink.co.uk

Postal Address: Metrolink House, Queens Road, Manchester, M8 0RY

STAGECOACH SUPERTRAM

Stagecoach company operating Sheffield, South Yorkshire, trams.

Managing Director: Andy Morris

Telephone: 0114 275 9888

Fax: 0114 279 8120

Email: enquiries@supertram.com

Website: www.supertram.co.uk

Postal Address: Nunnery Depot, Woodbourn Road, Sheffield, S9 3LS.

TRAMTRACKCROYDONLTD

Operates Croydon tram system for TfL.

General Manager: Roger Harding

Telephone: 020 8689 3788

Fax: 020 8683 0991

Website: www.tfl.gov.uk

Postal Address: Coomber way, Croydon, CR0 4TQ

TRANSPORT FOR LONDON

Comissioner: Peter Hendy

Telephone: 020 7222 5600

Website: www.tfl.gov.uk

Postal Address: Windsor House, 42-50 Victoria Street, London, SW1H 0TL

TRAVEL MIDLAND METRO LTD

Part of National Express Group: Operates the Birmingham-Wolverhampton tramway for Altram.

Chief Executive: Neil Barker

Telephone: 0121 502 2006

Fax: 0121 556 6299

Train Operators

Website: www.travelmetro.co.uk

Postal Address: Metro Centre, Potters Lane, Wednesbury,
W Midlands WS10 0AR

TYNE AND WEAR PASSENGER TRANSPORT EXECUTIVE (NEXUS)

Directly operates the Tyne and Wear Metro.

Nexus Director General: Bernard Garner

Metro Director: Mick Carbro

Telephone: 0191 203 3333

Fax: 0191 203 3180

Website: www.nexus.org.uk

Postal Address: Nexus House, 33 St James Boulevard, Newcastle
upon Tyne, NE1 4AX

WREXHAM & SHROPSHIRE RAILWAY COMPANY

Wrexham & Shropshire, the UK's third open access operator, runs direct services from Wrexham, through Shropshire and the West Midlands, on to London Marylebone. The company operates five weekday trains, four on Saturdays and three on Sundays. Wrexham & Shropshire is a joint venture between the shareholders of Renaissance Trains Limited and Deutsche Bahn Regio UK.

Main Contact(s):

Managing Director : Andy Hamilton

Telephone: 0845 260 5233

Email: info@wrexhamandshropshire.co.uk

Website: www.wrexhamandshropshire.co.uk

Postal Address: Wrexham & Shropshire, The Pump House, Coton

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Railnews Contacts

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BRIDGEN HOLDINGS LTD

Providers of skilled labour and services to Railway, Construction and Civil Engineering organisations within the Rail Industry. Bridgen delivers flexible engineering solutions and leading edge Contractor Services for rail maintenance and infrastructure renewals throughout the UK.



Main Contact(s): Paul Kehoe, Managing Director

Telephone: 020 8427 0339

Email: info@bridgen.com

Website: www.bridgen.com

Postal Address: Bridgen House, 10-16 Byron Road, Wealdstone, Harrow, HA3 7ST

ESSEMPY

Essempy is an independent consultancy offering project management, safety management and general



induction training. For the past 2 years we have been the major supplier of Core Planner (Rimini) training as well as delivering 100 Basic Principles and Rail Induction training to premier companies in the industry.

Main Contact: Norman Price

Telephone: 01908 585979

Email: Norman.price@essempy.co.uk

Website: www.essempy.co.uk

Postal Address: 1 Phoebe Lane, Church End, Wavendon, Bucks MK17 8LR

FORGETRACK LTD

Forgetrack specialises in providing project management solutions based on the Primavera range of project management software

Main Contact: Linda Croucher

Telephone: 01992 500900

Email: sales@forgetrack.co.uk

Website: www.forgetrack.co.uk

Postal Address:

Thistle House, St Andrew Street, Hertford, Herts, SG14 1JA

GM RAIL SERVICES

GM Rail is one of the UK's leading providers of renewals, new works, maintenance support, training and assessment for railway signalling and telecommunications projects and civils works. We also provide engineering support for private sidings and rolling stock depots, as well as ice blasting services for refurbishment and depot maintenance.



Main Contact:

Darren Whitley

Telephone: 01788 573 777

Email: info@gmrail.co.uk

Website: www.gmrail.co.uk

Postal Address:

65 Somers Road, Rugby, Warwickshire, CV22 7DG

GoSkills

GoSkills is the Sector Skills Council (SSC) for Passenger Transport. Operating throughout the UK, it's an employer-led organisation that assists employers and operators in improving business performance through people and skills. GoSkills covers aviation, bus and coach, rail, taxi and private hire, community transport, driver training and transport planning.



Main Contact:

Melanie Kamdar, Media Officer

Telephone:

0121 635 5520

Email: info@goskills.org

Website: www.goskills.org

Postal Address:

GoSkills, Concorde House, Trinity Park, Solihull, B37 7UQ

KINGFISHER ACCESS

Kingfisher Access is a multi disciplined provider of Work at Height Training. We are members of IPAF, PASMA and the Ladder Association and can therefore offer courses leading to nationally recognised qualifications. We can also devise bespoke courses that can be tailored to meet your specific requirements.



Main Contact: Mandy/Samm (Training co-ordinators)

Telephone: 0870 3503601

Email: info@kingfisheraccess.co.uk

Website: www.kingfisheraccess.co.uk

Postal Address: 1The Oast Houses, Rede Court Road, Rochester, Kent, ME2 3TG

MORSON INTERNATIONAL

The UK's number one technical recruitment company, who supply a broad range of Engineering Disciplines to industries in the UK. These include: Aerospace, Automotive, Construction, Defence, Nuclear, Power and Rail. Morson enjoy a number of successful, long-term partnerships with major 'blue-chip' clients, often being positioned as sole or preferred supplier



Main Contact(s): Brian Gray (113 Southwark St, London), Gary Smithson (Manchester, H/O), Mark Davies (113 Southwark St, London) and Gareth Morris (Clarendon Branch, Manchester)

Telephone: 0161 707 1516

Email: rail@morson.com

Website: www.morson.com

Postal Address: Morson International, Stableford Hall, Stableford Avenue, Monton, Eccles, Manchester, M30 8AP

Rail Operations Competence Solutions Ltd

We can deliver driver training, assessments, or short term management solutions to your problems.

Main Contact: A J Mooney and K R Kearney

Recruitment & Training

Telephone: 07796548651/07900291943

Email: info@rail-operations-competence-solutions.co.uk

Website: www@rail-operations-competence-solutions.co.uk

Postal Address: 40 Weston Lane. Shavington. Crewe CW2 5AN

RAIL PERSONNEL

RailPersonnel is the world's leading staffing resource for rail industry professionals. Our mission is to provide employers with qualified and experienced professionals and to provide candidates with career opportunities.



Main Contact: Renee Wade

Telephone: +61 2 9291 4407

Email: renee@railpersonnel.com

Website: www.railpersonnel.com

Postal Address: Level 3, 225 Clarence Street, Sydney, Australia

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Industry Stakeholders

Industry Stakeholders

ASSOCIATION OF TRAIN OPERATING COMPANIES (ATOC)

The Association of Train Operating Companies is the official voice for the passenger rail industry - representing train companies to the government and other opinion formers on transport policy issues. ATOC manages many joint activities including revenue allocation and settlement, impartial retailing, National Rail Enquiries, Railcard marketing, staff travel arrangements, international products and travel agent licensing.

Main Contact(s):

Director of Communications: Edward Funnell (0207 841 8019)

Media Relations Manager: Hassard Stacpoole (0207 841 8021)

Telephone: Press office 0207 841 8020

Email: atocnews@atoc.org

Website: www.atoc-comms.org

Postal Address: 3rd floor, 40 Bernard Street, London WC1N 1BY

BRITISH TRANSPORT POLICE

British Transport Police is the national police force for the railways. Our mission is to work in partnership to deliver a railway environment free from disruption and the fear of crime.

Telephone: 0800 40 50 40

Website: www.btp.police.uk

Postal Address: Force Headquarters, 25 Camden Road, London NW1 9LN

BRB (RESIDUARY) LTD

Responsible for the remaining assets and liabilities of the former British Railways Board.

Chairman: Doug Sutherland

Secretary: Peter Trewin.

Property director: Greg Beecroft

Postal Address: Whittles House, 14 Pentonville Road, London N1 9RP.

Telephone: 020 7904 5079

Senior civil engineer: John Clarke.

Postal Address: Room C5, Hudson House, Toft Green, York YO1 6HP.

Telephone: 01904 524786

Website: www.brbr.gov.uk

CIRAS

The Confidential Incident Reporting & Analysis System for the UK railway



industry. CIRAS is an alternative way for rail staff to report safety concerns they feel unable to report through company safety channels. It is a completely independent and confidential way to report safety concerns without fear of recrimination.

Main Contact: Clare Alder

Telephone: 0207 580 0236

Freephone: 0800 085 0449

Text: 07507 285 887

Email: clare.alder@ciras.org.uk

Website: www.ciras.org.uk

Postal Address: Freepost CIRAS, Floor 3, 179 Tottenham Court Road, London, W1T 7NZ

DEPARTMENT FOR TRANSPORT

Oversees the key strategic rail decisions in order to deliver a safe and secure transport system.

Secretary of State: The Rt Hon Geoff Hoon MP.

Minister of State: Lord Adonis.

Paul Clark MP Parliamentary Under Secretary of State for Transport.
Jim FitzPatrick, MP Parliamentary Under Secretary of State for Transport.

Postal Address: Great Minster House, 76 Marsham Street, London SW1P 4DR.

Telephone: 020 7944 8300

Fax: 020 7944 9622

Website: www.dft.gov.uk

National Networks

Director General: Dr. Mike Mitchell

Directors: Gary Backler, rail service delivery; Graham Dalton, rail projects; Richard Horton, rail procurement; Mark Lambirth, strategy &

finance; Peter McCarthy, customer & stakeholder relations; Clive Burrows, technical & professional.

Postal Address: Great Minster House, 76 Marsham Street, London SW1P 4DR

Telephone: 020 7944 8300

Fax: 020 7944 2158

Website: www.dft.gov.uk

NETWORK RAIL

The operator of Britain's rail infrastructure. Its mission is to maintain, improve and upgrade the railways.

Chairman: Sir Ian McAllister (Until July09)

Chief Executive: Iain Coucher

Directors: Ron Henderson, finance; Peter Henderson, Group Infrastructure; Andrew McNaughton, chief engineer; Mick Martin, commercial property; Peter Bennett, human resources; Victoria Pender, government and corporate affairs. Robin Gisby, operations and customer service; Paul Plummer, planning and regulation; Steve Featherstone, maintenance; Simon Kirby, Infrastructure Investment, Ron McAulay, Scotland

Postal Address: Kings Place, 90 York Way, London, N1 9AG

Telephone: 020 3356 9595

Website: www.networkrail.co.uk

NETWORK RAIL NATIONAL HELPLINE

Telephone: 0845 7114141

NETWORK RAIL - WALES & WEST COUNTRY

Director: Dave Ward

Postal Address: 125 House, 1 Gloucester St, Swindon, SN1 1GW

Telephone: 01793 515208.

NETWORK RAIL - EAST ANGLIA ROUTE

Director: Patck Hallgate

Postal Address: East Anglia House, 12-34 Great Eastern Street, London EC2A 3EH

Telephone: 020 7904 4000

NETWORK RAIL - KENT

Director: Andrew Munden

Industry Stakeholders

Postal Address: London Waterloo General Office, Waterloo Station, London, SE1 8SW

Telephone: 020 7902 1775

NETWORK RAIL - NORTH EAST

Postal Address: 5th Floor, George Stephenson House, Toft Green, York YO1 6JT

Telephone: 08700 00 51 51

NETWORK RAIL - MIDLANDS & CONTINENTAL ROUTE

Director: Dyan Crowther

Postal Address: 40 Melton Street **Telephone:** 0121 345 3000

NETWORK RAIL - SCOTLAND

Director Scotland: David Simpson.

Postal Address: Buchanan House, 58 Port Dundas Road, Glasgow G4 0LQ.

Telephone: 0141 555 4900

NETWORK RAIL - LONDON NORTH WESTERN

Director: Peter Strachen (Replacement TBA)

Postal Address: Square 1, 4 Travis Street, Manchester, M12NY

Telephone: 08457 114141

NETWORK RAIL - SUSSEX ROUTE

Director: Fiona Taylor

Postal Address: Carolyn House, 22-26 Dingwall Road, Croydon, Surrey CR9 3RT.

Telephone: 020 7023 2900

NETWORK RAIL - WESSEX

Director: David Pape.

Postal Address: Wessex Area HQ, Downside Goods Yard, Woking, Surrey GU22 7QE

Telephone: 01483 804051

SPACIA

Manages Network Rail's commercial property.

Postal Address: 1 Eversholt Street, London NW1 2DN.

Telephone: 020 7645 3000

Fax: 020 7645 3001

Website: www.spacia.co.uk

OFFICE OF RAIL REGULATION

The Office of Rail Regulation (ORR) was established on 5th July 2004 by the Railways and Transport Safety Act 2003. It replaced the Office of the Rail Regulator. As the railway industry's economic regulator, the Office's principal function is to regulate Network Rail's stewardship of the national network. ORR also licenses operators of railway assets, approves agreements for access by operators to track, stations, and light maintenance depots, and enforces domestic competition law. ORR is led by a Board appointed by the Secretary of State for Transport, under the chairmanship of Chris Bolt. In July 2004, the Government announced the transfer of rail health and safety regulation from the Health and Safety Commission/Executive to ORR. This transfer was given effect in the Railways Act 2005, and ORR assumed its new responsibilities as a combined safety and economic regulator in April 2006.

Board of the Office of Rail Regulation:

Chairman: Chris Bolt (will be replaced in 2009).

Chief Executive: Bill Emery.

Director of Rail Policy: Michael Beswick.

Non-Executive members: Peter Bucks, Richard Goldson, Jane May, Jim O'Sullivan, Dr Chris Elliot.

Telephone: 020 7282 2000

Fax: 020 7282 2045

Website: www.rail-reg.gov.uk

Email: rail.library@orr.gsi.gov.uk

Postal Address:

1 Kemble Street, London, WC2B 4AN

PASSENGER FOCUS

Passenger Focus is the independent public body set up by the Government



to protect the interests of Britain's rail passengers.

Main Contact(s): Anthony Smith, Chief Executive; Amy Stockton, Head of Communications

Telephone: 0370 336 6000

Email: info@passengerfocus.org.uk

Website: www.passengerfocus.org.uk

Postal Address: Whittles House, 14 Pentonville Road, London, N1 9HF

RAIL ACCIDENT INVESTIGATION BRANCH

The Rail Accident Investigation Branch is the independent railway accident investigation organisation for the UK. It investigates railway accidents and incidents on the UK's railways to improve safety, not to establish blame.

Chief Inspector: Carolyn Griffiths.

Deputy Chief Inspector: Andy Savage.

Telephone: 01332 253300

Website: www.raib.gov.uk

Email: enquiries@raib.gov.uk

Postal Address: The Wharf, Stores Road, Derby DE21 4BA.

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Finance Director: Chris Hitchen.

Managing Director: Frank Johnson.

Directors: John Wilson; James Jerram; John Chilman; Dave Gott; John Hamilton; Charles Harding; Fred Maroudas; Mick Cash; Tony Cotgreave; Richard Goldson; Chris Hannon; John Mayfield; Stephen Richards; Derek Scott; Gary Towse; David Tyson.

Company secretary: Susan Adeane.

Telephone: 020 7256 8003

Fax: 020 7256 8030

Postal Address: 6th Floor, Broad Street House, 55 Old Broad Street, London EC2M 1LJ

For information on all print & online advertising and promotions please contact:
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Industry Stakeholders

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Railpen Investments is a wholly-owned subsidiary, monitoring investment for the trustee company.

Chief Executive: Chris Hitchen.

Directors: Frank Johnson, finance; Susan Adeane, secretariat; Steve Kairis, chief actuary; David Maddison, client services (based Darlington).

Company secretary: Lisa Sunner.

Postal Address: 6th Floor, Broad Street House, 55 Old Broad Street, London EC2M 1LJ

Telephone: 020 7256 8003

Fax: 020 7256 8030

Postal Address: Stoopderdale Offices, Brinkburn Road, Darlington DL3 6EH

Telephone: 0800 2343434

Fax: 01325 343046

RPMI LTD

Pensions Management is a wholly-owned subsidiary administering the pension fund, collecting contributions and paying out benefits.

Chief Executive: Chris Hitchen.

Directors: Frank Johnson, finance; Susan Adeane, secretariat; Steve Kairis, Pensions Policy; David Maddison, client services, pensions management and company secretary (based Darlington).

Telephone: 0800 2343434

Fax: 01325 343319

Postal Address: Stoopderdale Offices, Brinkburn Road, Darlington DL3 6EH

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Main Contact(s):

Chairman: Paul Thomas

Chief Executive: Len Porter

Directors:

Andrew Sharpe, Standard & Technical Services, Anson Jack, Policy, Research & Risk, John Abbott, National Programmes, Helen Goodman, Business Services

Telephone:

Switchboard: 020 7904 7777

Enquiry Desk: 020 7904 7518

Press Office: 020 7904 7524

Email: enquiries@rssb.co.uk and pressoffice@rssb.co.uk

Website: www.rssb.co.uk

Postal Address: Evergreen House, 160 Euston Road, London NW1 2DX

SCOTTISH EXECUTIVE – TRANSPORT SCOTLAND

The Executive's rail responsibilities are delivered through its national agency, Transport Scotland and include letting, monitoring and managing the Scottish franchise (operated by FirstGroup plc as First ScotRail). The Executive is the sole public sector signatory of the franchise.

Minister for Transport, Infrastructure & Climate Change, Stewart Stevenson

Postal Address: Transport Executive, Victoria Quay, Edinburgh EH6 6QQ

Senior Comms Officer: Mark Hannan 0131 244 2056

Website: www.scotland.gov.uk

TRANSPORT SCOTLAND: The National Transport Agency. An Executive Agency, directly accountable to Scottish Ministers.

Chief Executive: Dr Malcolm Reed.

Postal Address: Buchanan House, 58 Port Dundas Road, Glasgow G4 0H

Telephone: 0141 272 7100

Email: info@transportscotland.gsi.gov.uk

Media Team:

Telephone: 0141 2727195

Email: media@transportscotland.gsi.gov.uk

WELSH ASSEMBLY GOVERNMENT

Co-signatory of the Wales and Border franchise (operated by Arriva plc as Arriva Trains Wales/Trenau Arriva Cymru).

Minister for Economic Development and Transport: Ieuan Wyn Jones

Transport Wales: Chief executive: Robin Shaw.

Telephone: 0845 010 3300

Website: www.wales.gov.uk

Postal Address: Welsh Assembly Government, Cardiff, CF99 1NA



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Main Contact: Peter Button, Business Development

Telephone: 07760163373

Email: peter.button@amey.co.uk

Website: www.amey.co.uk

Postal Address: The Sherard Building, Edmund Halley Road, Oxford OX4 4DQ

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Main Contact: Tony Lacy

Telephone: 0207 830 4692

Email: Tony.lacy@atosorigin.com

Website: www.atosorigin.com

Postal Address: 4 Triton Square, Regents Place, London, NW1 3HG

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Mobile: 07968 707143

Email: lawrence.roberts@deltarail.com

Website: www.deltarail.com

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Main Contact(s): Chris Williams-Lilley (Major Contracts Manager / Rail), Nigel Wilks (Product Manager / Rail)

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nigel.wilks@emergencypowersystems.co.uk

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Business Development Manager UK:

Michael Grace

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Email: grace.m@interfleet.co.uk

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Email: sales@hitek.co.uk

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Main Contact(s):

Julie Abbott and Kathy Eardley

Telephone:

Julie Abbott (07740 477661) - Kathy Eardley (07880 503556)

Email: enquiries@ontrackproperty.co.uk

Website: www.ontrackproperty.co.uk

Postal Address:

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Main Contact: Rhona Clarke

Telephone: 01789 720026

Email: Rhona.clarke@railalliance.co.uk

Website: www.railalliance.co.uk

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Email: info@railscape.com

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Paul Williamson, Business Manager - Europe

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Email:

Richard.malins@transportinvestigations.co.uk

Jeremy.de.rose@transportinvestigations.co.uk

Website: www: trainv.com

Postal Address:

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Telephone: 01270 847000

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Website: www.unipartrail.com

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Telephone: 01234 349641

Email: tony_wakeman@urscorp.com

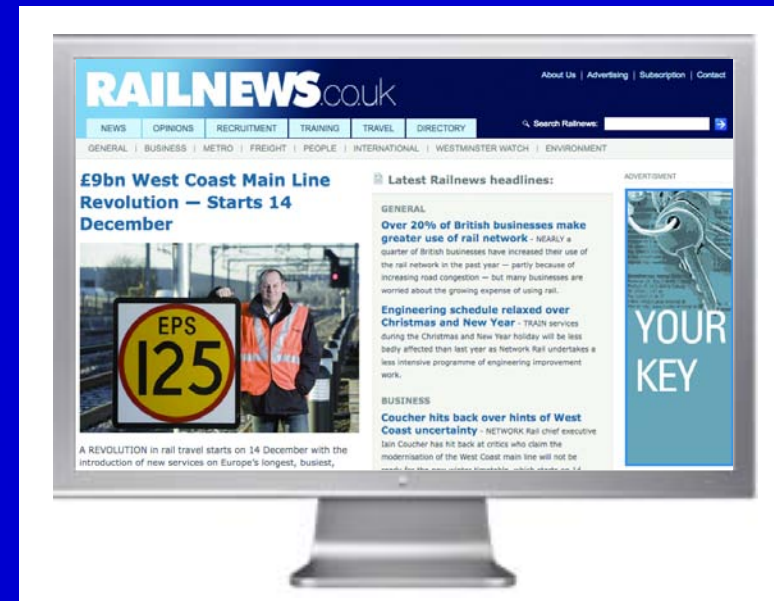
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ASSOCIATED SOCIETY OF LOCOMOTIVE ENGINEERS AND FIRE-MEN (ASLEF)

Trade union representing train drivers.

General secretary: Keith Norman. National organiser: TBA

Telephone: 020 7317 8600

Fax: 020 7794 6406

Website: www.aslef.org.uk

Email: info@aslef.org.uk

Postal Address: 9 Arkwright Road, Hampstead, London NW3 6AB.

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Fax: 01484 847877

Website: www.acorp.uk.com

Postal Address: Rail and River Centre, Canal Side, Slaithwaite Civic Hall, 15a New Street, Slaithwaite, Huddersfield HD7 5AB.

THE BEDFORDSHIRE RAILWAY & TRANSPORT ASSOCIATION (BRTA)

Support rail network expansion development and integrated public transport.

Chairman: Richard Pill.

Membership secretary: Russell Pratt.

Telephone: 01234 290426

Website: www.brta.org.uk

Email: chairman@brta.org.uk

Postal Address: 4 Rowlandson Way, Manton Heights, Bedford MK41 7LT.

BRITISH TRANSPORT PENSIONERS FEDERATION

Protecting the interests of railway pensioners and representing retired employees from the rail industry. Branches throughout the UK, many offering social activities. Affiliated to the National Pensioners' Convention.

Main Contact:

President: Maurice Holmes OBE

Chairman: Sam Reed MBE

Secretary: Lawrie Windwood

Email: btpf@btinternet.com

Website: www.btpf.org.uk

Postal Address: All enquiries to Membership Secretary: Tony Grove, 1 Waterside Cottages, Wrenbury, Nantwich CW5 8GZ

CAMPAIGN FOR BETTER TRANSPORT

President: Michael Palin.

Executive Director: Stephen Joseph.

Postal Address: The Impact Centre, 12-18 Hoxton Street, London N1 6NG.

Telephone: 020 7613 0743

Fax: 020 7613 5280

Website: www.bettertransport.org.uk

Email: Info@bettertransport.org.uk

CONFEDERATION OF PASSENGER TRANSPORT UK

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Chief Executive: Simon Posner

Director of Policy Development: Steven Salmon.

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Fax: 020 7240 6565

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Email: admin@cpt-uk.org

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Rail Development Manager: Frank Roach.

Telephone: 01549 402896

Fax: 01549 402897

Website: www.highlandrail.org

Email: hrp@highlandrail.org

Postal Address: Lairg station, Sutherland, IV27 4EX.

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Railway Division Executive: Sian Clayton.

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Fax: 020 7222 9881

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Email: railway@imeche.org.uk

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Fax: 020 8750 6615

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www.airportrailwaysoftheworld.com

Email: enquiries@iaro.com

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Fax: 01444 246392

Website: www.railwayoperators.org

Email: info@railwayoperators.org

Postal Address: PO Box 128, Burgess Hill, West Sussex RH15 0UZ.

INSTITUTION OF RAILWAY SIGNAL ENGINEERS

President: Alan Fisher

Chief Executive: Colin Porter

Telephone: 020 7808 1180 (Administration/Membership)

020 7808 1190 (Licensing)

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Email: gensecforce@aol.com

London Midland (LMRCA): Roy Sheridan.

Telephone: 0121 654 3665

Email: gensec@lmrclubs.freemove.co.uk

Scottish (RSAS): Ian Gardiner.

Telephone: 0141 248 2271

Email: rsas@lineone.net

Southern (NARC(SR)): Malcolm Brown.

Telephone: 02380 322686

Email: narcsrmb@aol.com

Western (GWRSA): Tracy Baker.

Telephone: 01823 323997

Email: tracy.baker@btconnect.com

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President: Bob Cummings.

Secretary: Brian Newman.

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Fax: 01782 397546

Website: www.permanentwayinstitution.com

Email: pwi.bjn@virgin.net

Postal Address: 11 Caraway Place, Meir Park, Stoke on Trent ST3 7FE.

RAIL FREIGHT GROUP

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Administration Manager: Phillippa O'Shea.

Policy Manager: Maggie Simpson.

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Telephone: 020 7907 4646

Fax: 020 7233 3178

Website: www.rfg.org.uk

Postal Address: 1 Monticello House, 45 Russell Square, London, W1B 4JP

RAILWAY MISSION

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Chairman: Keith Rose

Executive Director: The Rev Liam Johnston.

For all matters relating to Chaplains

Telephone: 0771 897 1918.

Mission manager: Dick Crane.

Telephone: 0771 897 1918

For administration and media matters

Tel/Fax: 01234 214790

Website: www.railwaymission.org

Email: dicklcrane@aol.com

Postal Address: PO Box 495, Bedford MK41 9WQ.

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Telephone: 01444 246379

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Industry Representatives

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Main Contact: Bob Crow, RMT General Secretary

Telephone: 0207 387 4771

Email: info@rmt.org.uk

Website: www.rmt.org.uk

Postal Address:

RMT Unity House, 39 Chalton Street, London, NW1 1JD



Postal Address: Walkden House, 10 Melton Street, London NW1 2EJ

Telephone: 020 7387 2101

Fax: 020 7383 0656

Website: www.tssa.org.uk

Email: enquiries@tssa.org.uk

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Director: Mavis Phair.

Telephone: 01483 763558

Postal Address: Oriental Road, Woking, Surrey GU22 7BE.

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Unite has over 250,000 members in the UK Passenger & Freight transport industry

Main Contact: Bob Rixham (National Officer)

Telephone: 01782 616020 mob. 07958514685

Email: Bob.Rixham@unitetheunion.com

Website: www.amicustheunion.org

Postal Address: 499 Etruria Road, Basford, Stoke on Trent ST4 6JR



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Main Contact: Chris Godbold (Director)

Telephone: 00 38571/2 (08450 100 500)

Email: help@tbf.org.uk

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President: Andy Bain.